



Social Media Comment Policy

This policy addresses comments made on Rio Metro Regional Transit District's social media channels including, but not limited to, Facebook, Twitter, Instagram, and YouTube.

We appreciate your support and interest in the Rio Metro Regional Transit District (RMRTD). By participating in social media, RMRTD intends to engage individuals and organizations about topics related to our mission.

Transit Service-Related Questions or Comments

All service-related questions or comments that require an immediate response should be directed to the RMRTD Customer Service Office at 866-795-7245. Your questions may also be answered by visiting riometro.org.

Disclaimer

Communications made via comments on any RMRTD social media channel or page will in no way constitute a legal or official notice or comment to RMRTD for any purpose. RMRTD cannot attest to the accuracy of all the information provided by third parties or any other linked sites. Posted comments and images do not necessarily represent the views of RMRTD and do not constitute an endorsement on behalf of RMRTD.

Moderated Comments

RMRTD welcomes a respectful discourse that includes your comments, ideas and concerns. Comments are immediately released into the public domain; do not submit anything you do not wish to be broadcast to the general public including personally identifiable information, including phone numbers, account numbers, or email addresses.

RMRTD does not discriminate against any viewpoint but reserves the right to remove comments that do not adhere to these standards.

RMRTD considers the following comments unacceptable:

- Abusive, vulgar, offensive, threatening, defamatory or harassing language, personal attacks, or offensive terms that target specific individuals or groups or that incite illegal activity.
- Comments that are off-topic or that promote, endorse, or oppose a service or product, political party, or person campaigning for elected office.
- Spam including the same comment posted repeatedly or gratuitous links to sites.
- Comments infringing on copyrighted or trademarked material, or is deemed an infringement of intellectual property.

Comments are welcome at any time, but RMRTD moderates comments during normal business hours, Monday - Friday.